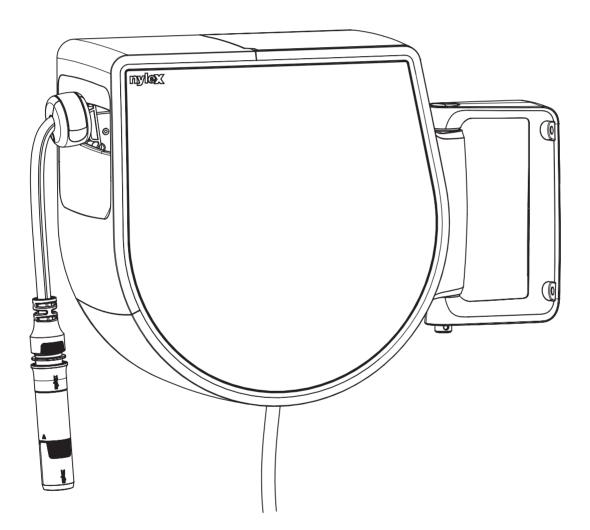
# nylex



## Retractable Hose Reel

Instruction Manual



### **Caution**

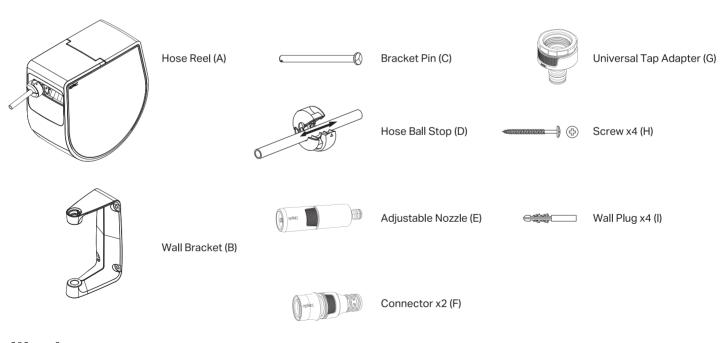


- Before use and installation of this product, ensure you read the entire manual.
- This hose reel is designed for residential watering applications only. It is not intended for commercial applications.
- The hose reel is not intended for use with hot water or as a drinking water source.
  - The hose reel should only be mounted and operated with the wall bracket supplied.
  - Do not unscrew the hose reel casing. It contains a tensioned spring that is dangerous if released.

### What You Will Need



### **Included Parts**



### Warning



- Ensure there are no live electrical wires or plumbing in the wall at the location you are drilling.
- If your wall's plywood cladding is thicker than 12mm you can directly mount the wall bracket to this wall.
- Ensure the wall or surface you install the reel on can support the weight of the hose when fully loaded.

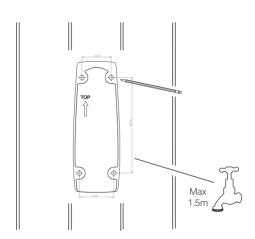
## **Choosing The Best Location**

- **1. Near a tap.** A 1.5m tap-to-reel hose is provided with the hose reel, so select a location close to a tap. Recommended 850mm from ground height.
- **2. On a sturdy wall or structure.** There are many options for mounting this hose reel onto various structures, but it's important that the structure be sturdy enough to support the weight of the reel with water.
- **3. In the shade.** By mounting your hose reel in a shady area of your yard, you can reduce the harmful effects of sunlight on the reel and hose and extend the life of your purchase.

Use your Nylex Retractable Hose Reel in different locations by installing an additional Mounting Bracket (purchased separately). The additional Bracket allows for quick & convenient transportation of your Hose Reel from one tap to another. We recommend purchasing an extra Tap Adaptor & Connector to leave attached to the tap next to your Bracket to make moving between locations as smooth and simple as possible.

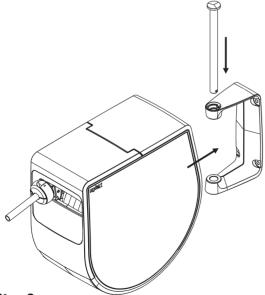


### Installation



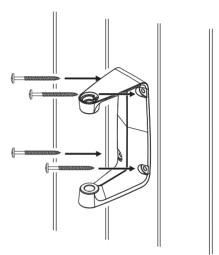
### Step 1

Select a suitable location to mount the hose reel (A) within 1.5m from the tap, so you can easily connect the tap-to-reel hose to your tap. Use the wall bracket (B) or the bracket template (located on Pg. 6) to mark the location of the 4 screws (H) with a pencil (ensure the bracket is orientated with the arrow pointing to the TOP).



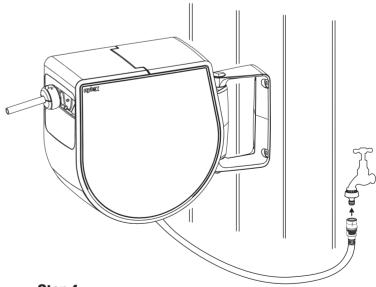
### Step 3

To attach the hose reel (A), line up the reel with the bracket holes and then insert the bracket pin (C) until it is fully flush to the wall bracket (B).



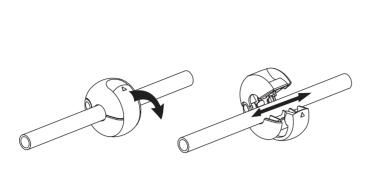
### Step 2

Check before installing that the marks are straight and level. Mount the wall bracket (B) by drilling 4 holes to suit the location substrate, fix the bracket (B) using a screwdriver and the 4 screws (H) provided. If mounting into a masonry substrate, please use the wall plugs (I) supplied.



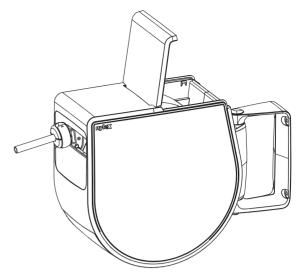
### Step 4

Install the supplied universal tap adapter (G) to the tap, and connect the tap-to-reel hose using the connector (F).



### Step 5

Open the latch on the hose ball stop (D) and adjust the ball stop to your desired length. The length can be adjusted to expose the desired length when the hose reel (A) is fully retracted.



### Step 6

Lift the compartment lid to stow away any tools or accessories that are not in use.

### **Caution**

- Before use, ensure the hose reel is securely attached to the wall.
- Children should not be allowed to operate or play with the hose reel.

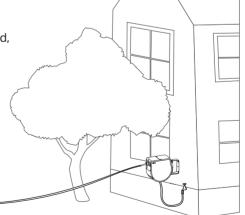


- Always walk the hose back to the hose reel when rewinding.
- Always remove all water from the hose and turn the water off at the tap when the hose reel is not in use.
- Regularly inspect the bracket and securing pin for signs of wear.
- Do not pull the hose past the last metre of hose housed in the reel.

### **Instructions For Use**

Now that your hose reel is securely mounted and connected to the tap it is ready to use.

- **1.** Before the first use, turn the water on at the tap slowly and unwind the hose. To unwind, simply take hold of the hose and walk away from the hose reel.
- 2. The auto locking mechanism will 'click' as the hose is locked in place or rewound.
- **3.** To release, pull the hose away from the hose reel. You will feel the hose start to rewind, walk back with the hose towards the hose reel. Do not simply let go of the hose.
- **4.** When finished turn the water off at the tap and release all water from the hose to prolong the life of your reel.
- 5. Unclick the hose nozzle and store neatly in the storage compartment.



### **Hose Reel Care & Tips**

- Do not place undue force on the hose reel casing. Doing so may damage the casing or the bracket.
- · To prevent freezing and potential damage to the hose reel, store indoors during the winter months.
- · Clean the housing and hose using only mild soap and water.

### If the hose doesn't rewind properly:

- Ensure all water inside the hose has been released.
- Lift the hose end above waist height if retraction loses power in the last few metres.

### If the safety lock lever cannot be engaged:

- Pull the hose out until you hear a click. The hose can now be held in place and the safety lock lever can be engaged.
- If this doesn't work, pull the hose all the way out and give it a light tug which will reset the mechanism.

### **Tension adjustment:**

• The spring tension is factory pre-set and will not require any adjustment.

### **Hose replacement:**

• If the hose becomes damaged, do not open the reel and attempt to repair it as the spring loaded under tension is dangerous. Contact Nylex customer service for further instructions.

### Warranty

AMES Australasia Pty Ltd (AMES) guarantees that this product will be free from defects in workmanship and materials for 5 years from the date of purchase. If such a defect becomes evident during that period, AMES will, at its option, either repair, replace or refund the product. In the event of such a defect, the product should be returned to the place of purchase (together with proof of purchase and the original packaging) at the address below. Any handling and transportation costs (and other expenses incurred in claiming under this guarantee) are not covered by this guarantee and will not be borne by AMES. The obligation of AMES under this guarantee is limited to the circumstances set out above and is subject to; the customer being able to evidence the acquisition of the product, the purchase price paid for the product and the relevant defect in materials or workmanship; the product not having been altered, tampered with or otherwise dealt with by any person in a manner other than as intended in respect of the relevant product; and the product not having been used or applied in a manner that is contrary to customary usage or application for the relevant product or contrary to any stated instructions or specifications of AMES. In addition to other rights and remedies that may be available under law, our goods come with guarantees that cannot be excluded under the Australian Consumer Law (for consumers in Australia) and the Consumer Guarantees Act (for consumers in NZ). If you are a consumer in Australia, you are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are a consumer in New Zealand, we will comply with our obligations to you under the Consumer Guarantees Act.

### For further information contact us on

Email: nylex@amesau.com Australia Free Call: 1300 381 559 New Zealand: 0800 447 144

### AMES Australasia

ABN 89 169 427 061 Level 1, 660 Doncaster Road, Doncaster, Victoria, 3108, Australia.





Scan for user guide

Retractable Hose Reel Bracket Template

